

RECOMMENDED

NLA HYGIENIC PROTOCOL



PASSENGER SIGNS

Vehicles go through a cleaning cycle with a Hospital Grade disinfectant 30 minutes after completing each trip. All common areas and high-touch areas like arm rests, door handles, lavatories, seatback screens and seat belts are wiped down and disinfected between trips by chauffeurs while wearing PPE and gloves.



PASSENGER SIGNS

Safe passenger signs or placards depicting “this vehicle is deep cleaned daily in accordance with the CDC Recommendations” should be positioned in vehicles reflecting chauffeur’s attention to safety.

OPEN WINDOWS

Where practicable, it is recommended to open the vehicle windows to minimize potential exposure.

DAILY SCREENINGS

All chauffeurs will be screened daily based on CDC and Department of Health recommendations.

REQUIRED PPE

All chauffeurs shall use PPE as required by Local, State and CDC recommendations.

MANDATORY GLOVES

Glove wearing is promoted. Gloves are mandatory while handling luggage. Using hand sanitizer or washing hands after removing gloves is recommended.



HAND SANITIZER

Hand sanitizer or wipes will be available to all chauffeurs and guests.

FACE MASKS

All passengers on board are required to wear face coverings.



ADDITIONAL MESSAGING

It is highly advisable that chauffeurs add similar messaging to the “Terms and Conditions” portion of all email confirmations.

PREARRIVAL TEXTS

Prearrival text messages should include a message “XYZ Transportation cares deeply about the health of our passengers and our chauffeurs. For that reason if anyone at the pickup location has been sick or quarantined due to COVID-19, or has been in recent close contact with someone showing COVID-19 symptoms, please contact us to reschedule your transportation to a more advantageous time frame.”

WORKING FOR YOU

We’re working closely with the experts at **Global Virus Network** to advise us on enhancing our hygienic protocols for the safety of the employees and passengers.

Visit **Global Virus Network** to learn more about COVID-19.

